

Patient Participation Group Meeting Minutes

19th Meeting

Saturday 23rd January 2021

Present:

Practice representatives: Dr Hussain (AH), Zoubia Hashmi (ZH), Taiba Farooq- Senior Admin & PPC Secretary, Rukhsar Shahzad – Administrator, Iqra Jamshaid – Administrator.

Patient representatives: FK, WA, SR, RK, RUK, RU,

Apologises: SC, MI, NA,

| | Items | Actions |
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| 1 | <p><u>Welcome and Introduction</u></p> <p>AH- Welcomed and thanked everyone for attending the telephone PPG conference call. Unable to meet face to face due to Covid-19.</p> | <p>Continue to encourage patients to attend PPG meetings.</p> |
| 2 | <p>Practice Updates</p> <p>AH- As many of you would have heard, there has been a development and release of a Covid Vaccine. There are many vaccines still being trialled, but Pfizer have successfully trialled and released theirs. It is currently being offered to elderly patients first. The groups for eligibility will broaden with time.</p> <p>FK- As expected and discussed in the last meeting, there is a lot of uncertainty in the community on whether they should have the vaccine.</p> <p>RK: Some of my family members are eligible but are very scared to have it done as we do not know about the side effects.</p> <p>ZH- This vaccine has been trialled and thoroughly researched. It has already been given to hundreds of people and there have not been any major side effects.</p> | |

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| | <p>IJ- The death toll around the world shows the severity and deadliness of Coronavirus. This vaccine is an opportunity to protect yourself from this and should eventually allow us to return to normal.</p> <p>SR- When will we be invited for the vaccine?</p> <p>AH- As discussed, the criteria for eligibility will widen as time goes on. It all depends on government guidance. The surgery will contact you once you are eligible.</p> <p>ZH- Reminded PPG members that the National GP Patient survey would be going out to patients. Explained to encourage anyone who has received a survey to submit their feedback as our uptake always seems to be low.</p> <p>Explained we will still be carrying out internal survey, patients who are attending face to face appointments with the nurse/HCA/GP will be given a feedback form.</p> | |
| 3 | <p>Covid-19</p> <p>AH- A year has passed and we are in another lockdown.</p> <p>FK- This lockdown means the schools are closed and parents are struggling again.</p> <p>RUK- There has been an improvement in community response for lockdowns, for example, there are many more food banks that are aiding the community.</p> <p>ZH- It has been a difficult year. At the surgery we are still facing many pressures.</p> <p>AH- Covid has resulted in many services being either closed or being assigned to help with assisting emergency departments with the hospital admissions. This means that there is a backlog and taking longer for patients to be seen by secondary care. Referral times have increased and unfortunately the GP's cannot do much. Patients are assessed regarding the urgency and will be offered an appointment accordingly. This is the NHS and it is under huge amounts of pressure.</p> | |

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| | Meeting summarised- to continue helping and encouraging community regarding vaccine uptake and general wellbeing during lockdown. | |
| | Next PPG meeting in 3 months | |